



DEFENSE HEALTH AGENCY MEDIA ADVISORY

FOR IMMEDIATE RELEASE
SEPTEMBER 27, 2022

TRICARE Authorizes Temporary Prescription Refill Waivers for the State of Florida due to Tropical Storm Ian

FALLS CHURCH, Virginia – The Defense Health Agency (DHA) announced that TRICARE beneficiaries in the State of Florida may receive emergency prescription refills now through October 6 due to Tropical Storm Ian.

To receive an emergency refill of prescription medications, TRICARE beneficiaries should take their prescription bottle to any TRICARE retail network pharmacy. If the bottle is unavailable or the label is damaged or missing, beneficiaries should contact Express Scripts or their retail network pharmacy for assistance.

To find a network pharmacy, beneficiaries may call Express Scripts at 1-877-363-1303.

They may also search the network pharmacy locator at <https://militaryrx.express-scripts.com/find-pharmacy>.

If possible, visit the pharmacy where the prescription was filled. Prescriptions filled by a retail chain may be filled at another store in that chain. If the provider is available, beneficiaries can call in a new prescription to any network pharmacy.

As a reminder, TRICARE beneficiaries, other than active duty service members, may receive urgent care from any TRICARE-authorized urgent care center or provider and do not need a referral. This allows beneficiaries to seek nonemergency care for illnesses or injuries if their primary care provider is unavailable because of emergencies.

Beneficiaries are advised to visit <https://militaryrx.express-scripts.com/notices/weather/state-emergency-alert-florida-tropical-storm-ian> for updates.

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The Defense Health Agency (DHA) provides health services to approximately 9.6 million beneficiaries, including uniformed service members, military retirees, and their families. The DHA operates one of the nation's largest health plans, the TRICARE Health Plan, and manages a global network of more than 700 military hospitals, clinics and dental facilities.

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